



Mid Devon Mobility

Connecting Communities

Mid Devon Mobility is a local registered charity whose services are aimed at increasing the independence, mobility and peace of mind of older and disabled people; helping to combat the problems of loneliness and isolation. A Voluntary Management Committee, funded through donations and grants including grants from Mid Devon District Council, Tiverton, Cullompton and Crediton Town Council and Devon County Council, runs us.

Our Aims & Objectives

- To improve social inclusion for the inhabitants of Tiverton, Crediton and its neighbouring parishes through the provision of accessible services.
- To provide, promote and co-ordinate suitable transport for individuals, charitable organisations and groups in order to increase independence, mobility, social inclusion and to improve access to local services and facilities.
- To ensure equal access opportunities to our services for all eligible residents in the Mid Devon area.
- To provide options for people to access medical and other essential facilities and services, clubs and organisations providing support.
- To work in partnership with statutory authorities, e.g. Devon County Council, Mid Devon District Council and health authorities, providing accessible solutions.



Our Mission Statement -
“Increasing the independence, mobility and peace of mind of older, disabled and isolated people in our communities”



Our vision is to help support individuals in the whole of the Mid Devon area to have unhindered access to a variety of accessible services options, enabling them to enjoy a full and active life while continuing to live in their local community.

Our values underpin our work:

➤ Caring & Understanding – We recognise and understand the individual needs and requirements of our customers. ➤ Dignity & Respect – We treat our customers with the dignity and respect that they deserve at all times. ➤ Dedicated & Passionate – We are dedicated and passionate about ensuring the voice of older people is heard and valued.



➤ Independence – We are committed to supporting older people to live a fulfilling and independent lifestyle.

➤ Compassionate – We work compassionately to provide services and support to older people in our community.



We have 14 employees and in excess of 90 volunteers across a diverse range of services. Our Services include; Community Hub, Ring & Ride, Community Car Scheme, Hot Food Delivery Service, Wheelchair Accessible Vehicles, Community Minibus Hire, Day Trip Club, Care & Support Services, Community Engagement, Fundraising & Marketing, Information and Advice, Office/Admin Support, Recycle to Mobilise Service and Shopmobility.

A few facts about our charity

• In 2019, we transported **62,968** Passengers, that's a total of 57 tennis courts filled with seated passengers!

• This year our volunteers donated **677** hours to lead or help our Community Hub sessions.

- Based on a national minimum wage, our volunteers donated the equivalent of **£173,094.57** in hours to our charity.
- Our services covered a staggering **329,046** miles this year. "That's nearly 13 times around the world!"
- We have eaten in excess of **422** slices of cake at our Coffee Mornings & Community Lunches!
- Our Recycle to Mobilise Project has prevented **239** mobility items heading to landfill!



- The support from our volunteers allows us to have more one to one contact with our beneficiaries.